

# TIGER SMS PAYMENT POLICY

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Current version: [https://tiger-sms.com/payment\\_policy](https://tiger-sms.com/payment_policy)



1. Tiger SMS takes financial liability for client's account balance at any particular time except the cases when the client's account details (login, password) were disclosed by the client himself or by all means and for any reason on the Internet. Company's financial liability begins with the first successful customer's payment to the Tiger SMS and lasts up to the full expenditure of customer's funds.
2. The only official ways of depositing are the ways listed at the company's official website, in official desktop application and in telegram bot. Client bears all the risks related to the usage of the payment service providers. The payment service providers are not partners of the company and do not account to the company. Tiger SMS is not liable for any canceling or delay of funds transaction which may occur due to the payment service provider. The Company is not liable for the operation of any third-party service providers, which the customer may use to make any payment. In case that client has any complaints related to any of the payment service providers, he should contact the support of this payment service provider.
3. In the event of any fraudulent conduct appears during a transaction or after it, the Company has the right to cancel this transaction and to freeze the Client's account until the circumstances are clarified.
4. In the event of any technical errors which may appear during the financial transaction the company has the right to cancel such payment and all other client's financial activity at the company's website.
  - 4.1. Any use of technical errors or security flaws for any purpose is prohibited.
5. Tiger SMS is not a tax agent and therefore shall not provide clients' financial information to any third parties. This information will not be disclosed unless officially requested by government authorities.
6. The Client agrees to pay for all goods and/or services he ordered on the Website of the Company, as well as for any additional charges (if necessary), including, but not limited to: all possible taxes, charges, fees etc.
7. Tiger SMS receives a payment only in the amount specified by the client on the Website, and does not take responsibility for user's costs related to the mentioned above additional expenses.

8. If the funds have not been accrued to the Tiger SMS account balance for any reason, the Client must make sure, that no more than 1 (one) calendar week has passed, in order to apply for funds depositing. If the payment error occurred more than 1 (one) calendar week before the date of the request, the Company may consider accruing funds to the Client's balance only if the Client provides full information about the date, time, method of payment, as well as any additional information at the request of the Company.
9. After clicking the "TOP UP" button the transaction is irrevocably considered to be processed and executed. By placing any order with the Tiger SMS, the Client confirms that he does not violate legislation of any country. Please remember that only you are responsible for paying for all goods and/or services you have requested through the Website and for any additional expenses that can be applied to this payment. Tiger SMS is acting only as the executor of payment in the amount stated by the Client on the Website, and it is not responsible for pricing, total prices and/or total amounts.
10. In the event that you do not agree with the above-mentioned terms and conditions and/or other reasons, we advise you not to proceed with the payment and contact the support center of Tiger SMS, if it is necessary.
11. When you pay for your order by bank card, payment processing (including entering the card number) takes place on a secure page of the processing system, which has passed an international certification. This means that your confidential data (card details, registration data, etc.) do not come to our project, their processing is fully protected and no one, including our project, cannot get personal and bank customer data. When working with card data the information security standard developed by international payment systems Visa and Payment Card Industry Data Security Standard (PCI DSS) is applied that provides secure processing of Holder's bank card requisites. The used data transfer technology guarantees the security of Bank Card transactions by using Secure Sockets Layer (SSL), Verified By Visa, Secure Code protocols, and closed banking networks with the highest degree of protection.